

## CHARGEABLE ITEMS

### Monthly paper statement

**\$2.00** per month

### Retrieval of past statements greater than 14 months

**\$5.00** per month

### Dishonoured cheque or deposit fee

(a cheque or deposit that was deposited into an Oaken Financial account but subsequently returned as dishonoured)

**\$20.00** per cheque

### Dormant account

(an account that has had no activity for two years or greater, up to 9 years)

**\$20.00** per year  
(charges applied in April after the second year of inactivity)

### Bank confirmation

(a letter or form prepared upon request)

**\$25.00** per letter

## NO-FEE ITEMS

### Electronic statements

### TFSA, RSP or RIF transfer to another financial institution

### Internal and external electronic funds transfer

### Set up or amend instructions for re-occurring funds transfer

### Assisted telephone transaction

### Balance inquiry

### Account closing upon request

